



Receiving your prescription

Fresenius Kabi, a global healthcare company, created the KabiCare Patient Support Program to work closely with you and your healthcare providers to help navigate your insurance, financial assistance, and therapy support needs to simplify your treatment journey.



We've got you covered.

It's common to have questions about your therapy. KabiCare and our specialty pharmacy partners work together with your provider to coordinate your care and make sure that you are getting the support you need.

A specialty pharmacy is different from your neighborhood pharmacy. A specialty pharmacy coordinates the delivery of specialized medicines, that require special handling, shipping, and storage.

Your pharmacist may provide information about your medicine and tips for taking it correctly. Our specialty pharmacy partners are here to help you navigate your treatment journey.

Your specialty pharmacy is working for you:

1



Filling and shipping your prescription

Your physician has sent your prescription to a specialty pharmacy. The pharmacists will review the prescription and your insurance information to start any necessary approvals for your medication.

2



Communicating with your physician and insurance

The specialty pharmacy will communicate directly with you and your physician if necessary, and will work with your health insurance company to verify and optimize your coverage.



To learn more about KabiCare support, talk to your healthcare provider or visit www.kabicare.us or call 1.833.KABICARE (1-833-522-4227).

KabiCare

- Helps with copay assistance*
- Coordinates patient assistance for eligible** patients
- Offers clinical support, including injection training
- Provides educational resources for patients

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Specialty pharmacy

- Coordinates with your physician
- Verifies coverage and treatment authorization
- Coordinates your medication delivery
- Answers questions about your medication

3



Coordinating benefits and delivery

Your specialty pharmacy team will answer any questions you have about your benefits and copayment, as well as arrange your medication delivery.

4



Handling refills and answering questions

Your specialty pharmacy team can coordinate notifications for refills and refill your prescription as prescribed by your physician. They can also offer support by answering any questions you may have about your treatment.

* Eligibility criteria apply. Patients are not eligible for the commercial copay support program if the prescription is eligible to be reimbursed, in whole or in part, by any state or federal healthcare program.

**Terms and conditions apply.



Specialty pharmacy frequently asked questions

To provide you with helpful information regarding our specialty pharmacy partnership, we have provided answers to questions we typically hear from patients receiving this service.

What is a specialty pharmacy?

Specialty pharmacies dispense medications not typically found in retail pharmacies. These medications are usually higher-cost products used to treat complex conditions.

Why do I need to use a specialty pharmacy?

Specialty pharmacies and their care teams can be more involved in your treatment than a traditional pharmacy. Your specialty pharmacy team is available to help you with insurance coverage, copay assistance, medication counseling, and to help ensure you are taking your medication as prescribed.

How much will my medication cost?

Your insurance coverage will determine your out-of-pocket cost. Your specialty pharmacy can provide information and discuss options if you have questions regarding affordability.

How will I receive my medication?

Your specialty pharmacy will schedule a delivery to your home at a time that is convenient for you. Your medication will be shipped in specialized packaging to help keep your medication safe during delivery.

How do I safely dispose of my used pens or syringes?

Your specialty pharmacy typically provides free Sharps containers so you can dispose of needles, syringes and used injection devices in a safe and proper manner. If you need a new Sharps container, you can request one when you schedule your shipment.

The Environmental Protection Agency (EPA) has several needle disposal guidelines to help decrease community exposure to needles. You should never:

- Throw loose needles in the garbage
- Flush used needles down the toilet
- Place needles in recycling containers

Visit [SafeNeedleDisposal.org](https://www.epa.gov/safeneedledisposal) for more resources.

Where can I ask questions about Fresenius-Kabi medication?

You may contact KabiCare at 1-833-KABICARE (1-833-522-4227) or your specialty pharmacy.

About Fresenius Kabi

Fresenius Kabi is a global healthcare company that specializes in lifesaving medicines and technologies for infusion, transfusion, clinical nutrition, and specialty pharmaceuticals. Our products and programs are designed to help care for critically and chronically ill patients. For more than a century, we've delivered innovative therapies that are safe, efficient, and affordable. Recognized for our proven track record of quality, reliability, and consistency, we produce our medications in 90 state-of-the-art plants around the world. From essential injectable medicines to advanced systems used to maintain and protect the nation's blood supply. We're committed to making sure that patients have accurate and transparent information as new medication options come to market.